

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

## C A No. Applied for Complaint No. 93/2025

### In the matter of:

Manoj Kumar

.....Complainant

### VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, (Chairman)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

### Appearance:

1. Mr I U H Siddiqi, Counsel for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Jyoti Sharma, On behalf of BYPL

### ORDER

Date of Hearing: 16<sup>th</sup> December, 2025

Date of Order: 17<sup>th</sup> December, 2025

### Order Pronounced By:- Mr. S. R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007450588 at premises no. A-689, Kh. No. 879, 3<sup>rd</sup> floor, left side, Old no. A-356, Giri Marg, Mandawali Fazalpur, Left near Budha Marg, Delhi-110092 which was rejected by OP due to MCD Objection and meter already exists 9 DX units and 9 meters exist at site, wrong floor applied, building height more than 15 meters.

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new DX connection vide request No. 8007450588 at premises no. Third floor, left side A-689, Kh. No. 879, old no. A-356, Giri Marg, Mandawali Fazalppur, Near Budha Marg.

Reply further submitted that the premise of the complainant is under MCD Booking List vide letter dated 04.08.2017 at Serial No.5417. Reply further stated that upon inspection of the said premises, it was discovered that the premises already have 9 existing connections against 9 existing DX units. Applied address and existing connections have different address thereby it is a case of mismatch of address.

3. Complainant did not file rejoinder:

4. During the course of arguments, both parties were directed to conduct joint site visit. By the way of the site visit, OP submitted that there are two buildings exist of address A-689, Mandoli Fazalpur. Applied building same floor have 70035038 UGF, floor meter and other side 35346069 first floor meter. Applied floor have no meter at the time of visit and MCD booking on same address.

5. Arguments of both the parties were heard.

6. From the narration of facts and material placed before us we find that the application of the complainant for new electricity connection was rejected by OP on following grounds

- a) MCD booking.
- b) 9 units and 9 meters exist at site, and
- c) Address mismatch.

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7. Regarding, MCD booking, the recent Judgment of Hon'ble Delhi High Court vide no W.P. (c) 7618/2023 & CM appl. 29530/2023, CM Appl. 70837/2025 dated 13.11.2025 has held as under

"19. Thus, considering the detailed discussion hereinabove, this Court is of the view that there is no impediment with the petitioner company to grant or continue with electricity connection in the premises, where such premises are booked for unauthorized construction. However, as and when MCD takes any coercive action against such properties, which are booked for unauthorized construction, the MCD shall duly intimate the concerned electricity companies, in that regard.

20. The electricity company shall be free to disconnect the electricity connection, as and when such request or direction is given by the MCD, at the time of taking action against the unauthorized construction in the properties in question.

The Government of National Capital Territory of Delhi (Department of Power) vide their circular no. E.11/2025/Power/7091-97 dated 17.11.2025 also directed DISCOMs to not to deny or discontinue electricity supply in premises merely because the property is booked for unauthorized construction.

To disconnect electricity only upon receiving formal intimation from MCD at the time of demolition/sealing action.

8. Regarding 9 units and 9 meters objection, the site visit report submitted by OP clearly states that the portion of the complainant is without electricity, there is no meter.

Attested True Copy

Secretary  
CGRF (BYPL)

Complaint No. 93/2025

9. Regarding, address mismatch between the applied connection and existing connection, the complainant has placed on record along with his complaint, property documents, showing both old and new address of the property. Therefore, all the three objections raised by OP are fulfilled by the complainant.

10. In view of the above directions of Hon'ble High Court of Delhi and notification from Govt. of NCT of Delhi, we are of the opinion that the new electricity connection to the complainant cannot be denied. Therefore, OP should release the electricity connection to the complainant as applied for by him.

ORDER

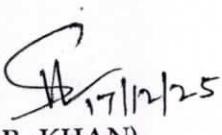
The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007450588 at premises no. third floor, left side, A-689, Kh. No. 879, old no. A-356, Giri Marg, Mandawali Fazalpur, Near Budha Marg, Delhi after completion of other commercial formalities as per DERC Regulations 2017. The complainant is further directed to file an affidavit/undertaking stating that if any authority/department takes any action against the property of the complainant OP should be free to take action as per law.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

Attested True Copy  
  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
S.R. KHAN  
MEMBER (TECH.)

  
(P.K.SINGH)  
CHAIRMAN  
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